

Casual Food Utility Worker

Location: Cape May, NJ, or Lewes, DE

Hourly Rate: \$6.50 (plus gratuities)

Opening Date: April 13, 2017 Closing Date: Until Filled

I. POSITION SUMMARY

The Food Utility Worker is responsible for delivering food and beverages to our customers at On The Rocks. All employees in this position are responsible for ensuring all guests receive a proper order and are happy upon delivery. All employees in this position are responsible for the cleanliness of the food service area and must wear the designated uniform. Employees must be familiar with, and comply with, safe food handling practices with regard to employee health and cleanliness, appropriate clothing and overall food protection. This casual position is part-time with no guaranteed minimum number of hours, nor are there any guaranteed assignments.

I. ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide excellent customer service that promotes satisfaction
- Greet customers in a friendly and accommodating manner making a great first impression
- Make recommendations or share additional information upon request
- Maintains, in clean and sanitary condition, all service and table areas and assist others as directed by supervisor
- Responsible for following established safety practices while performing duties to protect self, co-workers, and the public from injury and/or illness, while properly and safely using, and caring for, DRBA equipment and facilities
- Performs other related duties, as assigned, by the Supervisors
- Provides the highest level of customer service and professionalism to all internal and external customers

III. REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

- Knowledge of safe food handling practices for foodservice, knowledge of safe work practices, including correct, appropriate and safe operation of service equipment and utensils
- Ability to effectively communicate with guests, co-workers and supervisors
- Must be able to lift up to 50lbs without restrictions, occasional stopping, crouching, bending, kneeling, twisting and/or full limb extension; up to 100% of working day will be spent standing and/or walking
- Use of cleaning chemicals (see MSDS sheets)
- May require working in temperature conditions exceeding 90°F; occasional exposure to below-freezing temperatures (walk-in freezer)
- Ability to provide superior customer service to everyone by responding in a courteous and efficient manner

IV. TYPICAL WORK ENVIRONMENTS

- Commercial Foodservice Operation / Bar Stations

V. LICENSES, REGISTRATIONS AND/OR CERTIFICATES

- ABC required for Lewes TIPS for New Jersey

VI. REQUIRED EDUCATION AND EXPERIENCE

- Must be at least **18** years old
- High school diploma or equivalent or equivalent related experience
- Previous experience is preferred

VII. ADDITIONAL REQUIREMENTS

- Applicants will be subject to a background check and drug-test
- Required to comply with established dress and jewelry code while on duty
- Must be available to work irregular hours, and, adapt to variable workloads and tempos

If you are interested in applying for this position please complete the on-line application at www.drba.net. In addition, you also have the option of attaching a resume to the completed application.