

PILOT

Location: Cape May, NJ

Rate: \$41.06 (\$85,404.80 annualized)

Opening Date: March 3, 2017

Closing Date: April 2, 2017

I. POSITION SUMMARY

The Pilot assists the Captain with the safe navigation and operation of the vessel, and as second in command, is prepared at all times to take over for the Captain. Other primary duties include supervising the loading and discharging of vehicles and patrons on the car deck, serving as the on-scene leader during onboard drills and emergencies, completing the required records and logs during a shift, as well as assisting the Captain with overall vessel management and administration in accordance with the mission statement of the Delaware River and Bay Authority/Cape May-Lewes Ferry and established Authority procedures. This position is a bargaining unit position that is represented by the Marine Engineers' Beneficial Association (MEBA).

The substantive criteria and their respective general weighting for this position are as follows:

- Navigation & Vessel Operation 5
- Leadership 4
- Customer Service Acumen 3
- Supervisory Experience 3

II. ESSENTIAL DUTIES AND RESPONSIBILITIES

- Operates all bridge control and navigation equipment as well as assists in safe navigation and operation of the vessel
- Maintains proper lookout and vessels logs/records
- Conducts vessel communications and informs passengers via AV and PA system(s)
- Supervises safe and efficient loading/unloading, as well as the securing/letting go procedures
- Leads in drill participation/instruction and deploys lifesaving and firefighting equipment
- Schedules work and oversees duties of the vessel crew
- Monitors safety in all aspects and investigates/troubleshoots incidents of damage/injury
- Monitors passenger areas to ensure customer comfort and appropriate levels of customer service and provides a customer friendly greeting to vehicle traffic during loading/offloading
- Instructs/counsels crew/personnel
- Provide the highest level of customer service to internal and external customers by responding in a courteous and efficient manner

III. REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES

- Knowledge of vessel operation, control and communications, seamanship and ship handling
- Knowledge of local navigable waters
- Knowledge in the use of lifesaving and firefighting equipment
- Skilled in chart navigation

- Skilled in the use of RADAR/ARPA
- Skilled in the effects of winds, weather (including forecasting) and currents
- Leadership ability as well as the ability to lead by example in providing excellent customer service

IV. REQUIRED EDUCATION AND EXPERIENCE

- High School diploma or equivalent or equivalent related experience.
- Must demonstrate ability to read, write and effectively understand written and oral instructions in English

V. LICENSES, REGISTRATIONS, AND/OR CERTIFICATES

- Valid driver's license
- Valid USCG license as Master of sufficient type, tonnage and waters sufficient for CMLF vessels
- Able to obtain valid USCG endorsement as First Class Pilot (any gross tons) from sea to Brandywine Shoal sufficient for CMLF vessels within 120 days
- Able to satisfy CMLF qualification process to sail as Master within 120 days
- Valid USCG endorsement as Radar Observer
- Valid FCC license as Marine Radio Operator

VI. ADDITIONAL REQUIREMENTS

- Subject to a pre-employment physical /drug test and background investigation
- Must show thorough knowledge and support of the mission statement of the Delaware River and Bay Authority and the Cape May-Lewes Ferry. Personnel are expected to act as an emissary to the public for the Authority, and will conduct themselves in such a manner as to always make the public feel welcome and comfortable.
- Must be willing and available for duty at such hours, day or night, as may be required in order to maintain continuous operation of the Ferry Vessels and facilities

If you are interested in applying for this position please complete the on-line application at www.drba.net. In addition, you also have the option of attaching a resume to the completed application.