

NOTIFYING THE PUBLIC OF RIGHTS UNDER TITLE VI

The Delaware River and Bay Authority (“DRBA”), owner and operator of the Cape May-Lewes Ferry (hereinafter, the “Ferry”), grants all citizens equal access to its transportation services. The DRBA is committed to a policy of nondiscrimination in the conduct of its business, including its responsibilities under Title VI of the Civil Rights Act of 1964 which provides that no person shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its delivery of Ferry services. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the DRBA. Complaints may be reported via telephone to the DRBA’s 24/7 Complaint Hotline by calling 1-844-420-0044; or via web form, by visiting www.lighthouse-services.com/drba or by submitting a complaint form by mail to:

Diversity Equity and Inclusion Officer
Delaware River and Bay Authority
2162 New Castle Avenue
New Castle, DE 19720
302-571-6300

Counsel
Delaware River and Bay Authority
2162 New Castle Avenue
New Castle, DE 19720
302-571-6300

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590