



PRESS RELEASE

July 15, 2024
For Immediate Release

James Salmon
302.571.6409

Cape May-Lewes Ferry Earns Coveted Tripadvisor Travelers' Choice Award

CAPE MAY, NJ – Today, Cape May-Lewes Ferry officials proudly announced that the popular Delaware Bay attraction earned the coveted TripAdvisor Travelers' Choice Award. The award celebrates excellence in hospitality and is given only to establishments that consistently achieve great customer reviews on TripAdvisor. Award recipients include accommodations, eateries and attractions located all over the world that have continually delivered a superior customer experience. It is the twelfth year that the Ferry service has been recognized with this award.

"The award is a true source of pride for the entire Cape May – Lewes Ferry team and we'd like to thank all of our past guests who took the time to complete a review on TripAdvisor," said Jennifer Shivers, Assistant Director of Ferry Operations. "We always try to look at situations from the guest's perspective and this recognition is a remarkable vote of confidence. What a tremendous honor!"

Whether in marine, food and retail, maintenance or customer service, Cape May – Lewes Ferry team members continue to be tuned into the customers' needs and laser-focused on their experience. The goal is to exceed the customers' expectations every day. Shivers noted that because the award is based on guests' reviews, it's the ultimate seal of approval and a testament to the caliber of service that guests receive from the Cape May – Lewes Ferry team.

TripAdvisor, considered to be one of the prominent hospitality authorities, shares travel content about experiences, accommodations, restaurants and destinations. Travelers can design their own trip and post their reviews on the site. Award determinations are made on certain criteria, including maintaining an overall positive rating for 12 months or more. The Ferry marked its 60th Anniversary earlier this month.

About the Cape May-Lewes Ferry

Owned and operated by the Delaware River and Bay Authority, the Cape May – Lewes Ferry is open year-round and has carried more than 50 million passengers since its inception on July 1, 1964. As an integral transportation system connecting the communities and economies on both sides of the Delaware Bay, the Ferry service is a significant catalyst for economic growth and regional tourism activity in New Jersey and Delaware. Its operations sustain over 4,000 jobs while generating tens of millions of dollars in local taxes and hundreds of millions in regional economic activity. For schedules and rates, please visit www.CMLF.com or call 800-643-3779.