

## PRESS RELEASE

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## Cape May – Lewes Ferry Honored with 2025 Travelers' Choice Award Delaware Bay Ferry Service Ranked Among Top 10% Worldwide on Tripadvisor

**CAPE MAY, NJ** – Today, Cape May – Lewes Ferry (CMLF) officials proudly announced that the Delaware Bay ferry service has once again earned Tripadvisor's<sup>®</sup> Travelers' Choice<sup>®</sup> Award for 2025. The award celebrates excellence in hospitality and is given only to establishments that consistently achieve great customer reviews on TripAdvisor. Award recipients include accommodations, eateries and attractions located all over the world that have continually delivered a superior customer experience. It is the fourteenth year that the Ferry service has been recognized with this award.

"Earning the Travelers' Choice Award is a testament to our employees' dedication and commitment to deliver quality customer service," said Heath Gehrke, Director of Ferry Operations. "We are incredibly grateful to every guest who took the time to share their experiences on Tripadvisor. Because this award is the direct result of our guests' reviews and experiences, it is the ultimate seal of approval for any business in tourism and hospitality."

As the world's largest travel guidance platform, Tripadvisor has unparalleled authority with travelers and diners alike. The Traveler's Choice Award is especially significant because it is based entirely on genuine feedback and authentic, first-hand reviews submitted by visitors over a 12-month period. This makes it a valuable and trustworthy classification of travelers' top choices worldwide.

"Congratulations to the Cape May-Lewes Ferry on its recognition in Tripadvisor's Travelers' Choice Awards for 2025," said Kristen Dalton, President, Tripadvisor. "Ranking among the top percentage of businesses globally means you have made such a memorable impact on your visitors that many of them took time to go online and leave a glowing review about their experience. We hope this recognition continues to drive business to you in 2025 and beyond."

The consistent recognition highlights the Cape May-Lewes Ferry team's central focus on customer satisfaction. Whether it's in marine operations, food and retail services, maintenance, or customer service interactions, CMLF team members continuously strive to accommodate passengers' needs and always aim to exceed expectations.

## **About Tripadvisor**

Tripadvisor, the world's largest travel guidance platform, helps millions of people each month become better travelers, from planning to booking to taking a trip. Travelers across the globe use the Tripadvisor site and app to discover where to stay, what to do and where to eat based on guidance from those who have been there before. With more than 1 billion reviews and contributions, travelers turn to Tripadvisor to find deals on accommodations, book experiences, reserve tables at delicious restaurants and discover great places nearby.

## About the Cape May-Lewes Ferry

Owned and operated by the Delaware River and Bay Authority, the Cape May – Lewes Ferry is open year-round and has carried more than 50 million passengers since its inception on July 1, 1964. As an integral transportation system connecting the communities and economies on both sides of the Delaware Bay, the Ferry service is a significant catalyst for economic growth and regional tourism activity in New Jersey and Delaware. Its operations sustain over 4,000 jobs while generating tens of millions of dollars in local taxes and hundreds of millions in regional economic activity. For schedules and rates, please visit www.CMLF.com or call 800-643-3779.